

GREGG SCHAMBURG

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SKILLS

- Palo Alto Networks (NGFW)
- Healthcare IT and HIPAA Security
- Incident Response and Threat Mitigation
- Network Security Architecture and Troubleshooting
- Design and Implement Network Security Solutions
- Phishing Detection and Investigation
- Security Operations and Firewall Rule Tuning
- Team Leadership and Mentorship

EXPERIENCE

Tech Mahindra

Team Lead

March 2023 - Present

- Implemented Multiple Palo Alto Solutions including: Cortex Data Lake, IoT Security, and Prisma Access
- Onboarded and Architected Network Security Solutions for newly acquired Healthcare Systems
- Scheduled and Performed Palo Alto Firewall Software and Hardware Upgrades to Modernize Infrastructure
- Coordinated Work Effort with Third Party Vendors to Ensure Project Milestone Fulfillment
- Audited and Evaluated Rulesets and Configuration in Palo Alto Panorama Management Software
- Created and Maintained IPsec Tunnels with Multiple Third Parties

Integris Health

Information Security Engineer

November 2019 - November 2022

- Oversaw Transition of Operational tasks and Incidents to Managed Service Provider
- Supported expansion of remote work during COVID-19 pandemic
- Managed 100+ Palo Alto Firewalls in Clinics and Hospitals throughout Oklahoma
- Investigated network and endpoint alerts using Exabeam SIEM to detect suspicious activity
- Evaluated and Assisted with Deployment of Segmented Medical Devices across the Integris Health Network
- Triage and Prioritized Tasks and Incidents to Align with Business Needs
- Coordinated and Resolved Escalated Incidents from Security Operations

Security Operations Analyst

September 2018 - November 2019

- Completed Operational Tasks in Network, Host, and Identity Security
- Assisted Security Engineers in Evaluation and Deployment of Security Tools and Hardware
- Created and Managed Elevated User Accounts with Active Directory
- Performed Phishing Incident Investigation and Response
- Microsoft Azure User Administration

Technical Support Roles

September 2015 - September 2018

- Triage and Resolved Escalations from Tier 1 Support
- Restored and Deployed over 70 Surface Tablets
- Authored and Updated Knowledge Base Articles to Improve IT Support Consistency and Training
- Deployed and Supported Virtual Desktop Hardware and Software
- Scheduled Deployment Timelines at over 80 Clinics and 5 Major Hospitals throughout Oklahoma
- Trained Team Members in Proper Documentation and Procedures

EDUCATION AND CERTIFICATIONS

Bachelors of Science – Information Systems and Cybersecurity

ITT Technical Institute Oklahoma City, OK

Associate of Applied Science – Computer Network Systems

ITT Technical Institute Houston, TX

CompTIA SecurityX (Formerly CASP+) Certified

CompTIA Pentest+ Certified

CompTIA Cybersecurity Analyst+ Certified

CompTIA Security+ Certified

CompTIA Network+ Certified